# **Capacity Development Review Checklist**

# City/UD, DWSRF No. xxxx-xxx

The technical, managerial, and financial ability to plan for, achieve, and

Water system capacity:

		maintain complia	nce with applic	able drinking water star	ndards.
Water system capacity development:		The process of water systems acquiring and maintaining adequate technical, managerial, and financial capabilities to enable them to consistently provide safe drinking water.			
Statutory authority	:	Safe Drinking Wa	ater Act, Section	n 1420	
Reviewer(s):	Xxxx Xxxx, P.E.,	Technical/Man	agerial; <mark>Xxx</mark> x	x Xxxx, Financial	
Date: N	Month Day, Year				
Sanitary Survey S	Scores	Year:	xxxx	Score:	XX
		Year:	<mark>xxxx</mark>	Score:	XX
		Year:	XXXX	Score:	xx
		TECHN	ICAL		
I. SOURCE A	AND FACILITY	(Sections refer to	Sanitary Surve	ey Sections)	
A. Adeq	uate Supply (Des	ign Criteria 3.1.1b	—ten to twenty	year supply)	
1.	1. What is the population served?				
2. What is the predicted growth rate over the next 20 years?					
3. What is the plant capacity?					
4.	What is peak dai	ily demand?			
5. What is average daily demand?					
6.	Have shortages l	been experience	ed?		
7.	7. Does the system have a demand forecast?				
8.	3. Are the long-term water demands of large users known?				
9. Have losses been included in the dema forecast?			e demand		
10. What alternative water sources are available?					

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### **TECHNICAL**

B. Duplicate Pumps ((for community water systems serving at leas 1200-5-117(13)))				nnections) (TDF	EC Rule		
	1.	Are there duplicate pumps at the source?					
	2.	Are there adequate parts for maintenance?					
C.	Prote	Protection Against Contamination (Design Criteria 3.1.2)					
	1.	What effect do other activities or potential sources of contamination in the watershed or wellhead area have on the Water Treatment Plant?	Little	Moderate	A Lot		
		(If the answer to this question is "moderate" or a "lot," please answer the following questions 2-6.)					
	2.	Is contamination a current or potential problem?					
	3.	Are disinfection by-products an existing or potential future problem?					
	4.	Are natural geologic contaminants an existing or potential future problem?					
	5.	Are agricultural chemicals an existing or potential future problem?					
	6.	Is industrial/commercial contamination an existing or potential future problem?					
	7.	Does the system have a regular sampling and testing program in place?					
D.	Well	Head Protection Program	(If ap	pplicable, please	list.)		
	1.	Sanitary Survey Deficiencies					
	2.	Corrective Action Plan					
E-W.	W. Plant and Equipment		(If an	pplicable, please	list.)		
	1.	Sanitary Survey Deficiencies					
	2.	Corrective Action Plan					
X.	Desi	gn Capacity (Filtration and Disinfection)	(If a	pplicable, please	e list.)		
	1.	Deficiencies Listed?					
	2.	Corrective Action?					

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### **TECHNICAL**

II.	OPE	RATION	
	A.	Are there certified operators at the Plant?	
		{Criteria for operators—plant size, # of operators required, etc.}	
	B.	Are there certified operators for the distribution system?	
		{Criteria for operators—plant size, # of operators required, etc.}	
	C.	Were there any Sanitary Survey deficiencies?	
		(Refers to Section II of the Sanitary Survey)	
	D.	Is the operational budget adequate?	
	E.	Are parts and supplies available?	
	F.	How are operational needs communicated to management?	
	G.	How do operators keep up with regulatory changes?	
	H.	How are violations handled?	
	I.	Is there an equipment maintenance program that effectively prevents breakdowns in the plant and distribution system?	
	J.	Are records kept updated?	
	K.	Has the plant established an Emergency Management Plan?	
III.	WAT	ΓER QUALITY AND WATER QUALITY MONITO	RING
	A.	Are there deficiencies listed in survey?	
	B.	What corrective actions are planned?	
	C.	Surface Water— Is the record free of any waterborne disease outbreaks or boil notices?	

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IV.

### **TECHNICAL**

D.	Ground Water—				
	1.	Has there been any contamination of the ground water?			
	2.	Does the water become cloudy or turbid after storms?			
	3.	Is a chlorine residual maintained in the distribution system?			
E.	Distr	ibution Systems—			
	1.	Are there any compliance problems with the coliform standard?			
	2.	Are there any taste and odor complaints?			
F.		corrosion by-products an existing or potential e problem?			
G.					
Н.	Are there any lead or copper test problems?				
I.	Is there a monitoring schedule in place?				
DIST	RIBU	TION AND CROSS CONNECTION			
A.		e water system infrastructure in good ition?			
B.	Is the chlorine residual maintained?				
C.	Is there a cross connection policy in place?				
D.	Storage—				
	1.	Does the system have adequate storage capacity?			
		(For systems having at least 50 connections, adequate storage capacity constitutes 24 hours of distribution storage based on average daily demand calculated over the last 12 months.			
		If a system is 10 MGD or greater, the system must meet the 24-hour criterion or have a TDEC-approved Emergency Plan.)			
	2.	Are the tanks adequately maintained?			

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	TECHNICAL	
E.	Are there obsolete materials in the piping of the system?	
	(What materials are in the pipe system?)	
F.	Distribution system—	
	1. Is there a problem with adequate pressure?	
	2. Are the meters tested/replaced on a predetermined basis?	
	3. What is the leakage rate?	
	4. Are the lines of adequate size?	
	5. Are the lines flushed regularly?	
	6. What are the rates of leaks and repairs?	
G.	Are deficiencies listed?	
Н.	Is the distribution system map current?	
	MANAGERIAL	
V. MAN	NAGEMENT	
A.	Is the water system adequately managed?	
B.	Who is in charge?	
C.	Are roles and responsibilities clearly defined?	
D.	Are the lines of communication open?	
	(Between employees and managers)	
E.	Who oversees contractors and engineers?	
F.	Does management support operations?	
G.	What policies and procedures are in place for the following?	
	1. Water Quality	
	2. Safety	
H.	Projected water usage	
	1. What will the water usage be in 5 years?	
	2. What will the water usage be in 10 years?	
I.	Who will implement new regulations?	

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		MANAGERIAL	
	J.	Is there adequate legal, financial, and engineering consultation available to the management?	
	K.	How are qualified operators and engineers selected?	
VI.	CUS	TOMER RELATIONSHIPS	
	A.	What policies and procedures are in place regarding customer relationships?	
	B.	How do customers receive news and information about the water system?	
	C.	How are customer complaints handled?	
		1. What types of complaints are common?	
		2. Is a complaint log maintained?	
	D.	How are customers notified of rate increases?	
	E.	Are public tours provided for special groups?	
		FINANCIAL	
VII.	FIN	IANCIAL	
, 11.	A.	Is the water system financially healthy?	
		1. What is the net income or loss so far this year?	
		2. What was the net income or loss last year?	
		3. What was the net income or loss the year before last year?	
		4. What were net assets last year?	
		5. Is the opinion of the independent auditor's report unqualified, qualified, disclaimer, or adverse?	
		6. If not unqualified, does the problem have any financial impact on the water system?	
	В.	Can the water system revenues absorb additional debt?	
		1. What was the water depreciation expense last year?	

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# **FINANCIAL**

VII.	FINANC	IAL		
	2.	What was the debt principal repayment last year?		
	3.	What was the debt interest expense last year?	_	
	4.	From the balance sheet, what were the total liabilities last year?		
	5.	From the balance sheet, what was the total equity last year?		
	6.	What is the debt coverage ratio?		
		Net income + Debt principal and interest  Debt principal and interest		
	7.	From the balance sheet, what were the total assets last year?		
			Yes	<u>No</u>
	C. Is the			
		nses?		
	1.	Is there an adequate number of personnel to run the office?		
	2.	Are the personnel adequately trained to run the office?		
	3.	Is there an operating budget for this year?		
	D. Is ad	ditional revenue needed this year to meet future expenses?		
	1.	Is the capital improvements budget balanced for this year?		
	2.	When was the last rate increase?		
	3.	How much was the last rate increase?		
	4.	How many readings are required for a rate increase?		
	5.	Is a rate increase needed now for planned capital projects?		
	6.	Is there any financial problem or shortcoming facing the water utility today?		
		If yes, please explain.		

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# **Attendance List**

Day, Date

Time

Name (Please Print)	<u>Representing</u>	<u>E-mail</u>	<u>Telephone Number</u>
			_
			_